

A very warm welcome to **Llangoed Hall**.

Llangoed, meaning 'Holy Meeting Place', was the site of the original White Palace, the first Parliament of Wales. There has been a house, monastery, parliament house and grand hotel on the site since 506AD.

Llangoed Hall is a beautiful Country House Hotel, situated on the banks of the River Wye. We are delighted that you have chosen Llangoed Hall and sincerely hope that you will enjoy your stay. Please let us know if we can help you in any way to ensure your comfort.

We are constantly striving for excellence in all aspects of our service. Any request or suggestion made to any member of staff will be welcomed.

Inside, you will find details of the services and facilities available in and around the hotel. We also hope it will assist you in locating many local amenities and places of interest in the Wye Valley area.

Please remember to dial "0" on your telephone to contact Reception

We wish you an amazing stay

CHECK IN

When you arrived you were politely asked to take your own luggage unless essential assistance was needed, this was to reduce contact and maintain social distance. As you are already aware, we have removed our reception area and instead our reservations team will require only a quick telephone call to collect all the information we need for your stay.

Check-Out

On the morning of check-out you will receive your room account balance via email, where we will politely ask you to confirm by replying to the email.

If you have any queries with your account bill please call down to the reservations team who will be happy to discuss further.

Once you have confirmed your account balance, we will charge the card we have on your file.

You will then receive a confirmation email that your account balance has been paid

In-Room

Every item in your room has been sanitised and cleaned prior to your arrival as normal. We have taken all physical informative sheets of paper away and uploaded them to our website to reduce touch points within your room.

The tea/coffee tray has been cleaned and sanitised as usual and we have begun using packaged milk to further reduce contact.

We feel having your own space that is uncontaminated by anyone else within the hotel is important, this is why from the moment you arrive, no one will enter your room until departure.

If you require; clean linen, extra toiletries or anything else then please call our Duty Manager on 0 who will ensure your request is taken care of.

General Information

ART

Situated on the first and second floor galleries, the panelled Library, Morning room, Main Hall, Whistler room and Dining room is a remarkable selection of paintings and sketches from our Private Collection.

BATHROBES	We are pleased to provide you with a bathrobe for your use while you are with us. You will find it on the back of the bathroom door. Luxury Bathrobes are also available to purchase at £45.00 each.
BEDDING	Extra blankets, duvets, non-allergenic pillows and hot water bottles are available on request.
CROQUET	The croquet lawn is situated at the rear of the hotel. Rules and equipment are available, ask the reception team.
DEPARTURE	Guests are requested to vacate rooms by 11am on the day of departure unless prior arrangements have been made. Please note: there may be an extra charge if rooms are kept after 11am.
GRATUITIES	If you wish to leave a gratuity on departure, please add it on to your bill and it will be distributed to ALL the staff.
HAIRDRYERS	A hairdryer is provided in your room and is situated either in the top drawer of the dressing table or top drawer of the chest of drawers.
INTERNET	We have Wi-Fi in the entire area of the building and main terrace. Please be mindful of others while using internet in the public areas of the hotel.
KEYS	We politely require to return your key to the key drop box located in the main corridor. We would like to remind guests that if keys are not returned on departure there will be a £50.00 charge.
NEWSPAPERS	A selection of daily newspapers can be ordered for you. Please let reception know your requirements. Currently we have paused this service to do our new COVID-19 Risk Assessments.
NIGHT PORTER	A night porter is on duty from 11.00pm – 7.00am.

- TEA/COFFEE** We have tea/coffee facilities in the room, however if you wish to have a fresh ground coffee or leafy tea served to your room, please dial "0" and our Duty Manager will arrange that for you.
- TELEPHONE** If you wish to make a call outside of the hotel, please dial 9 at the beginning, please note that charges may apply.
- TELEVISION** Each room is equipped with a colour television. Please be considerate of other guests.
- THE GROUNDS** Of the seventeen acres of ground, approximately six are garden. Explore as much as you can but be wary of "Mandy" our Head Gardener she loves chatting about anything "green"
- WALKS** If you would like a scenic stroll during your visit, we have two self-guided walks, one which takes between 2-3 hours which is "The Suspension Bridge Stroll" and one which takes between 3-4 hours which is the "Spooky Graveyard Ramble". Ask Reception for a Guide Sheet for both these walks

Food & Drink

Breakfast

Weekdays: 7.30am – 9.30am

Weekends and Bank Holidays: 8.00am – 10.00am

Breakfast is served in your bedroom. Should you require this at any other time, a continental breakfast can be served to your room on request

Dinner: 6.30pm – 8.30pm

To reduce contact we have modified our room service experience. Upon ordering your room service you will find a stand outside of your room where we will place your room service tray, we will then knock, stand back and politely ask you to retrieve the tray and take it into your room After you have finished with your room service, please place the tray outside of the room, ring down to the Duty Manager and we will remove it for you.

Dietary Requirements

Our Chef will be delighted to cater for all special diets. Please inform our reservations team in advance if you have any special dietary requirements.

HISTORICAL SITES

Raglan Castle (South East of Abergavenny)

More a fortified mansion than a purely military site, this 15th Century moated castle is built around two courtyards. This is the castle from whence the Crimean Commander took his name and tailor named a type of rounded sleeve.

Chepstow Castle (The Wye Valley)

This commanding Norman castle, towering above the town, was one of the first castles to be built on the Welsh border. It guards one of the main strategic crossings from England into Wales.

Croft Castle (Near Leominster)

This Marches Castle has been the home of the Croft family since Doomsday (with a short break of some 170 years). It is a typical castle with ancient walls, castellated turrets, ceilings and a Gothic staircase. The surrounding parkland is renowned for ancient oaks and sweet chestnuts.

Tintern Abbey (The Wye Valley)

Immortalised by Wordsworth, Tintern stands serenely beside the banks of the Wye. An old Cistercian Abbey noted for its majestic arches, fine doorways and elegant windows.

Dinefwr Castle (West of National Park)

Dinefwr Castle is thought to have been founded in the later 12th century by Lord Rhys ap Gruffudd and remodelled by Edward I in the 13th century. The visible remains date from the 13th and earlier 14th centuries.

It was a regional capital until the earlier 15th century, but was later replaced by Newton House, a little north. By the 17th century it had become a picturesque, romantic attraction within Dinefwr Park. The top of the great tower was taken down and replaced by a summerhouse

THE WYE VALLEY AND MID WALES

LANDSCAPE

Mid Wales is Britain's forgotten wilderness and is becoming well known as an area of outstanding natural beauty.

This area may be thought of as an extensive National Park because it contains all the necessary elements and wildlife that are no longer found in other more populated areas of Britain. The heart of Wales is a secret place, protected and hidden by the Brecon Beacons to the South, the Cambrian Mountains to the West and the Radnor Forest to the North East. Wherever you travel in Mid Wales, you will find the Countryside largely unspoilt and unchanged over the years.

NEARBY TOWNS

Hay-on-Wye (9 miles East of Llangoed)

This small market town, set high above the River Wye, is a book buyer's paradise. Hay on Wye is a town of only fifteen hundred people and has over twenty major bookshops containing over a million antiquarian and second-hand books and prints. You will find the oldest part of the town is a jumble of Winding Streets. In their midst is a two-storey cheese market, a butter market and the ruins of a 13th Century Norman Castle. Crafts are also well represented in Hay and a small craft centre is situated by the main car park. The Hay Festival of Literature is an annual event which takes place in the last week of May.

Brecon (10 miles South West of Llangoed)

Brecon is set in an area of outstanding natural beauty. The cathedral and market town is nestled below the Brecon Beacons. The town grew out of the French Norman conquest of 1093 and is the administrative centre of the Brecon Beacons National Park. The Romans built a fort "Y Gaer" approximately 3 miles from what is now the town centre and the Normans built castles both at Brecon and nearby Hay-on-Wye. The town grew up around the old Roman fortification and is now a thriving market town.

Rhayader (25 miles North of Llangoed)

Rhayader is an ancient town sited at one of the most important crossroads in Wales. For hundreds of years drovers and travellers would stop here to rest. During the 19th Century it was at the heart of the Rebecca Riots when locals blackened their faces and dressed in women's clothes to tear down the hated tollgates.

Hereford (29 miles East of Llangoed)

Hereford is a beautiful Cathedral city, which still retains the feel of an old-fashioned market town. Follow the sign from the city centre to the beautiful Cathedral. Here you will find the world's largest library of 'chained' books (some over 1,000 years old), and beautifully illustrated manuscripts of the 7th and 8th centuries. Don't miss the celebrated Mappa Mundi, one of the oldest existing maps in the world. There are a wide variety of pubs, cafes and restaurants within the city walls and very good shopping. It is possible to book a guided walk of the city.

SPECTACULAR DRIVES

The Elan Valley

The Elan Valley is situated in the vast, wild upland plateau of the Cwmdeuddwr Hills. Because of its inaccessibility it is known locally as 'The Desert of Wales'. The moorland, forests, lakes and rivers provide excellent wildlife habitats. In fact, the whole Elan Estate is the most important area in Wales for birds. This area is also home to the Elan Valley Dams. A huge area of hills and valleys was taken over by Birmingham City Council for their water supply. A church, chapel, school house and eighteen cottages and farmhouses were lost because of the plans to flood the Elan and Claerwen valleys. The Elan Estate is the largest single area of land owned by any of the national water companies. Most of the estate is now protected and provides breeding ground for scarce birds like the Dunlin, the Golden Plover and the Red Kite. Welsh Water/Dwr Cymru own the whole estate and are totally committed to furthering conservation and access wherever possible.

Brecon Beacons

The Beacons are the highest mountains in the South Wales area. Pen y Fan is quite famous with its distinctive red table top summit and is the highest old red sandstone summit in Britain. The Brecon Beacons National Park spans 519 square miles in total. The National Park also has some of the UK's most spectacular waterfalls, caves and wooded gorges.

The Black Mountains

The Black Mountains lie to the East of the Beacons and have no peaks as such, but are topped with a large flat plateau. So named as they often appear black when seen from a distance, they form a natural border between England and Wales.

You may wish to consult our collection of maps and guides for suggestions of drives. Our team will be more than happy to assist you.

PLACES OF INTEREST

The Cambrian Woollen Mill and Celtic Creations, Llanwrtyd Wells.

Tel: 01591 610363

In the mid 19th century the Welsh woollen industry was at its peak. Today, the Cambrian Woollen Mill is one of very few woollen mills remaining in Wales. The proprietors will give you a guided tour of the mill and production floors where you will learn about the processes which turn raw fleece into finished cloth. The mill is open to the general public 9am to 5pm Seven days a week, all year round excluding Christmas, New Year and Easter, with guided tours available Monday through to Friday.

Dan-yr-Ogof, the National Show caves Centre for Wales, Abercrave.

Tel: 01639 730284

The Caves are the largest in Britain and are open to the public from the 23rd of March to 3rd of November, Seven days a week, from 10am, with last entry to the Centre at 3pm. A dry ski slope and restaurant are also located on site. Situated in the Centre is one of the largest Dinosaur parks in the UK.

Penderyn Distillery.

Tel: 01685 810651

Penderyn is the only distillery in Wales and the first to legally distil whisky spirit in the country for more than 100 years, It is open to the public seven days a week, 9.30am to 5.00pm. The visit includes a tour, with the chance to witness the distillation process, and the chance to sample some of their products.

Big Pit, National Coal Museum, Blaenafon.

Tel: 0292057 3650

The Big Pit is one of Britain's leading Coal mine museums, with underground tours running daily, pithead baths and colliery buildings and a virtual miner, the museum allows for a true insight into one of Wales historic trades. The museum is open 9.30am to 4.30pm daily.

Elan Valley, Reservoir and Dams, Rhayader.

Tel: 01597 810898

At the Elan Valley Visitor Centre, a brief history of the Elan Dams is shown and how they came to supply the city of Birmingham with its water.

Llangorse Lake, Brecon.

Llangorse Lake is the largest natural lake in the South Wales area and offers a wide variety of water activities, including fishing, canoeing and sailing.

Brecon Beacons National Park Visitor Centre.

Tel: 01874 623366

The National Park Visitors centre is the ideal place to visit for any information about the Brecon Beacons National Park. The centre is situated in Libanus, only a short car journey from the beauty that is the Brecon Beacons. On site there is a vast amount of information, especially helpful for any keen walkers, exhibitions, shop and tea room. The Centre is open all year round from 9.00 am through to 5.00pm.

Gardens

The National Gardens Scheme operates a timetable of gardens open to the general public between May and October each year. All proceeds from this are awarded to nationally recognised charities.

Llandrindod Wells Museum, Temple Street, Llandrindod Wells

Here, the public are invited to see models and display of all that anybody could wish to know about the county of Radnorshire and its people.

Riverside Park, Bronllys.

Tel: 01874 711320

Is open to the public between 10.30am to 12.30pm and 2.00pm to 4.00pm. They offer all modern leisure facilities including a gym and swimming pool.

Abbey- Cwm Hir Hall, Nr Rhayader.

Tel: 01597 851727

Within the setting of breathtaking beauty, history and romance, the Hall and its 12 acres overlook St. Marys Church and the ruins of the 12th century ' Cistercian Abbey of the Long Valley' containing the monks pond and the grave of Llewellyn the Last. Only one hour away.